

Epic Pen Pro Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version:

Epic Pen Pro 3.9.116.0

Report Date:

5th February 2021

Product Description:

A Screen Marker for Microsoft Windows and MAC OSX.

Contact Information:

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Notes:

BarrierBreak performed an accessibility audit for the Epic Pen Pro application.

Evaluation Methods Used:

A sample set of 1 screen and 12 components are identified to perform the audit. The screens and components are tested on Windows 10 with JAWS 2019 and NVDA 2020 and Mac 11 with VoiceOver. A set of 1 screen and 3 random components are tested using ZoomText and Dragon Naturally Speaking each. Accessibility testers performed the audit using automated tools such as Color contrast checker, keyboard-only interaction, screen readers (JAWS, NVDA and VoiceOver), ZoomText and Dragon Naturally Speaking. Accessibility testers performed the test keeping WCAG 2.1 guidelines and Section 508 standards in mind.



These results reflect the accessibility of a set of 1 screen and 12 components. The following key screens and components of the application are evaluated:

Screen:

- Settings

Components:

- Epic Pen Pro Tool Bar
- Ink Invisible functionality
- Cursor + Pen + Highlighter (All similar)
- Text Box
- Draw line, ellipse, rectangle, arrow (All similar)
- Erase, Undo and Clear Screen Functionality
- Pen Size
- Black board and white board
- Take Screenshots
- Menu
- Quick Color & Color Palette
- About Us



Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A: Yes Level AA: Yes Level AAA: No
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe , - V3.1.1 (2019-11)	Yes
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.



WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).



Table 1: Success Criteria, Level A

Notes: Applicable for a set of 1 screen and 12 components.

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Does Not Support	Software: Textual description is not specified for the non-text content such as informative and functional images across the tested screen and components.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Software: Not Applicable	Software: Prerecorded Audio-only and Video-only content is not present across the tested screen and components.



Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Not Applicable	Software: Prerecorded media is not present across the tested screen and components.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Not Applicable	Software: Audio descriptions or media alternatives are not required as prerecorded synchronized media is not present across the tested screen and components.



Criteria	Conformance Level	Remarks and Explanations
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Does Not Support	Software: Related items are not grouped across the tested screen and components. Many
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Not Applicable	Software: Information on the tested screen and components is not read out by assistive technologies, such as screen readers hence meaningful sequence cannot be determined.
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to:	Software: Supports	Software: Important instructions that rely solely on sensory characteristics for understanding and operating



Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		the content are not used across the tested screen and components.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Partially Supports	Software: Color is not used as the sole means of conveying information most of the tested screen and components except for “Epic Pen Pro toolbar” component.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web)	Software: Not Applicable	Software: Audio that plays automatically is not present on the tested screen.



Criteria	Conformance Level	Remarks and Explanations
10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Supports	Software: Interactive elements can be operated using mouse key features of Windows and MAC OSX. Keyboard shortcuts are defined to help users interact with components easily. However, the interactive elements across the tested screen and components cannot be operated using standard keyboard commands.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software)	Software: Supports	Software: The user's keyboard focus does not get trapped at any point across the tested screen and components.



Criteria	Conformance Level	Remarks and Explanations
11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Not Applicable	Software: Character key shortcuts are not available across the tested screen and components.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Software: Not Applicable	Software: Time dependent content is not available on the tested screen and components.



Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Not Applicable	Software: Moving, blinking, or auto-updating content that requires users to pause, stop, or hide it is not available across the tested screen and components.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Software: Not Applicable	Software: Flashing content is not available across the tested screen and components.



Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Software: Not Applicable	Software: The success criteria is not applicable for software applications.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Supports	Software: Descriptive title is defined for the software.



Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: Users able to navigate between different elements in a meaningful and sequential focus order across the tested screen and components using mouse key features of Windows and MAC OSX. However the interactive elements across the tested screen and components cannot be operated using standard keyboard commands.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Not Applicable	Software: Links are not present on the tested screen and components.



Criteria	Conformance Level	Remarks and Explanations
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Not Applicable	Software: Pointer gestures are not required as functionality based on multi-point or path is not used across the tested screen and components.
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Supports	Software: Pointer cancellation is not incorporated on the tested screen and components as the up-event is used to trigger functionality.
<u>2.5.3 Label in Name</u> (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool)	Software: Not Applicable	Software: Accessible names are not present for user interface controls across the tested screen and components.



Criteria	Conformance Level	Remarks and Explanations
12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Not Applicable	Software: Functionality that requires motion actuation is not present on the tested screen and components.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Supports	Software: Primary language is defined programmatically for the software.



Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: Components that do not initiate a change of context when they receive focus are available on the tested screen and components.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supports	Software: Components that do not initiate a change of context when user inputs data are available on the tested screen and components.



Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Not Applicable	Software: Across the tested screen and components, the form controls does not generate any errors to identified by screen reader users.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Does Not Support	Software: Labels and instructions are not provided for form field elements across the tested screen and components.
4.1.1 Parsing (Level A) Also applies to:	Software: Not Applicable	Software: The success criteria is not applicable for the software applications.



Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Not required 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Partially Supports	Software: In some instances, name, role and state are defined programmatically for custom controls on the tested screen. However, few instances of name, role and state not defined are found in the Ink Invisible functionality, Cursor + Pen + Highlighter, Text Box, etc. components and Settings screen Few instances of dynamically updating content not identified for screen reader user are found on



Table 2: Success Criteria, Level AA

Notes: Applicable for a set of 1 screen and 12 components.

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Not Applicable	Software: Live audio content is not available on the tested screen and components.
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Software: Not Applicable	Software: Audio description is not required as prerecorded synchronized media is not present on the tested screen and components.



Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Not Applicable	Software: Epic pen pro is a desktop software application that runs on Windows and Mac, does not support mobile devices.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Not Applicable	Software: The success criteria is not applicable for the software applications.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software)	Software: Partially Supports	Software: On most of the tested screen and components, sufficient color contrast is used for displaying textual information. Several instances of background/foreground color combinations with an insufficient contrast ratio for interactive elements and plain text in their default,

Criteria	Conformance Level	Remarks and Explanations
11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		active and hover states are found on the “About Us” component and “Settings” screen.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Does Not Support	Software: Across the tested screen and components, text cannot be resized using the "Make text bigger" and "Scaled" option available in Windows Ease of Access feature and MAC OSX respectively.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool)	Software: Supports	Software: Information is provided using plain text rather than images of text across the tested screen and components.



Criteria	Conformance Level	Remarks and Explanations
12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Not Applicable	Software: The success criteria is not applicable for software applications.
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Partially Supports	Software: In most instances, sufficient color contrast is used for displaying informative images and user interface controls available on the tested screen. However, several instances of insufficient color contrast are found for informative images and user interface controls available on the Settings screen and Pen size, Take Screenshots and Black board and white board components.
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to:	Software: Not Applicable	Software: The success criteria is not applicable for software applications.



Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Does Not Support	Software: Content that becomes available on hover or focus cannot be dismissed by user without losing their location as well as content is hoverable, focusable and remains persistent until user dismisses it in the tested screen and components.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Software: Not Applicable	Software: The success criteria is not applicable for software applications.



Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Not Applicable	Software: Descriptive labels are provided across the tested screen and components. However, labels are not programmatically defined for the tested screen and components. (Refer Success Criteria 1.3.1).
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Software: Supports	Software: On screen focus indicator is clearly visible for interactive elements using mouse key features of Windows and MAC OSX. However, the interactive elements across the tested screen and components does not receives focus using standard keyboard commands.



Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Not Applicable	Software: Content in the secondary language is not available on the tested screen and components.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Software: Not Applicable	Software: The success criteria is not applicable for software applications.



Criteria	Conformance Level	Remarks and Explanations
<u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Software: Not Applicable	Software: The success criteria is not applicable for software applications.
<u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Not Applicable	Software: Across the tested screen and components, the form controls does not generate any errors to identified by screen reader users.



Criteria	Conformance Level	Remarks and Explanations
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Not Applicable	Software: Forms that cause legal commitments or financial transactions are not available on the tested screen and components.
<u>4.1.3 Status Messages</u> (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Not Applicable	Software: Across the tested screen and components, status messages are not available.



Table 3: Success Criteria, Level AAA

Notes: AAA Criteria are not evaluated in this report.



Revised Section 508 Report

Notes: Applicable for a set of 1 screen and 12 components.

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes: Applicable for a set of 1 screen and 12 components.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The software features allow people without vision to use screen readers to interact with user interface elements. Some components misidentify the name, role, and state of interactive elements as disclosed in Table 1: 1.1.1, 1.3.1, 1.4.1, 3.3.2, 4.1.2.
302.2 With Limited Vision	Partially Supports	The software features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the application as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3, 1.4.4, 1.4.11 and 1.4.13.
302.3 Without Perception of Color	Partially Supports	The software features allow people without the perception of color to access most of the content and functionality of the application. A few challenges of insufficient color contrast are found as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3 and 1.4.11.
302.4 Without Hearing	Supports	The software features allow people without hearing to access all the content



Criteria	Conformance Level	Remarks and Explanations
		and functionality of the application as audio/video content is not available.
302.5 With Limited Hearing	Supports	The software features allow people with limited hearing to access all the content and functionality of the application as audio/video content is not available.
302.6 Without Speech	Supports	The software features allow people without speech to access all the content and functionality of the application as controls do not require speech input.
302.7 With Limited Manipulation	Supports	The software features can be operated by people with limited manipulation. Support for mouse grid commands for speech recognition tool is present to help people with limited manipulation for interacting with the application.
302.8 With Limited Reach and Strength	Supports	The software features can be operated by people with limited reach and strength. Support for mouse grid commands for speech recognition tool is present to help people with limited reach and strength for interacting with the application.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	The application features can be operated by people with limited language, cognitive, and learning abilities. Few challenges may occur while accessing the application as disclosed in Table 1: 3.3.2.

Chapter 4: [Hardware](#)

Notes: Epic Pen Pro is not a hardware and thus, all the requirements of this section are not applicable.



Chapter 5: [Software](#)

Notes: Applicable for a set of 1 screen and 12 components.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section Refer to Table 1: 1.1.1, 1.3.1, 1.4.1, 3.3.2, 4.1.2. Table 2: 1.4.3, 1.4.4, 1.4.11, 1.4.13.	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Epic Pen Pro is not a platform software.
502.2.2 No Disruption of Accessibility Features	Partially Supports	Epic Pen Pro does not disrupt windows accessibility features on most of the tested screen and components. Windows text enhancement feature is not supported across the tested screen and components. Windows high contrast mode is not supported across the tested screen and components.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	In some instances, name, role and state are defined programmatically for custom controls on the tested screen and components. However, few instances of name, role and state not defined are found in the Ink Invisible functionality, Cursor + Pen + Highlighter, Text Box, etc. components and Settings screen.



Criteria	Conformance Level	Remarks and Explanations
		Few instances of inaccessible radio buttons and check boxes for screen reader users are found in Settings screen. Few instances of dynamically updating content not identified for screen reader user are found on Pen size, Line, etc. components and Settings screen.
502.3.2 Modification of Object Information	Partially Supports	In some instances, states are defined programmatically across the tested screen and components. Few instances of state not being defined are found on Ink Invisible functionality, Cursor + Pen + Highlighter (All similar), Quick Color & Color Palette, etc. components.
502.3.3 Row, Column, and Headers	Not Applicable	Data tables are not present on the tested screen and components.
502.3.4 Values	Partially Supports	Object values are defined programmatically on most of the tested screen and components. Values for custom drop-list that cannot be accessed is found on the “Settings” screen.
502.3.5 Modification of Values	Partially Supports	Object values can be modified using assistive technology on most of the tested screens. Values for some of the drop-list that cannot be modified using assistive technology is found on the “Settings” screen.



Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Does Not Support	Labels are not defined programmatically to convey information and relationship with the associated form controls on across the tested screen and components.
502.3.7 Hierarchical Relationships	Not Applicable	Hierarchical relationship is not determined programmatically across the tested screen and components.
502.3.8 Text	Supports	The content of text objects, text attributes and the boundary of text is programmatically defined across the tested screen and components.
502.3.9 Modification of Text	Supports	Modification of text can be done using assistive technology across the tested screen and components.
502.3.10 List of Actions	Partially Supports	List of executable actions for objects is defined programmatically across the tested screen and components. List of executable actions for custom objects such as drop list, check buttons and radio buttons are not defined programmatically on the "Settings" screen.
502.3.11 Actions on Objects	Partially Supports	Actions for objects can be executed using assistive technology on most of the tested screen and components. Actions for custom objects such as drop list, check buttons and radio buttons cannot be executed using assistive technology on the "Settings" screen.



Criteria	Conformance Level	Remarks and Explanations
502.3.12 Focus Cursor	Supports	On screen focus indicator is clearly visible for interactive elements using mouse key features of Windows and MAC OSX. However, the interactive elements across the tested screen and components does not receives focus using standard keyboard commands.
502.3.13 Modification of Focus Cursor	Supports	Modification of focus cursor for text insertion is defined programmatically across the tested screen and components.
502.3.14 Event Notification	Not Applicable	Notification alerts generated on user interaction are not available across the tested screen and components.
502.4 Platform Accessibility Features	Not Applicable	Epic Pen Pro is not a platform software.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Supports	Epic Pen Pro supports user preferences for windows accessibility features on most of the tested screen and components. User preferences for windows text enhancement features are not supported across the tested screen and components. User preferences for windows high contrast mode are not supported across the tested screen and components.
503.3 Alternative User Interfaces	Not Applicable	Epic Pen Pro does not includes alternative user interface for the benefit of users with learning impairments and those with low vision.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required



Criteria	Conformance Level	Remarks and Explanations
503.4.1 Caption Controls	Not Applicable	Epic Pen Pro does not include synchronized media.
503.4.2 Audio Description Controls	Not Applicable	Epic Pen Pro does not include synchronized media.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	Epic Pen Pro is not an authoring tool.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Epic Pen Pro is not an authoring tool.
504.2.2 PDF Export	Not Applicable	Epic Pen Pro is not an authoring tool.
504.3 Prompts	Not Applicable	Epic Pen Pro is not an authoring tool.
504.4 Templates	Not Applicable	Epic Pen Pro is not an authoring tool.

Chapter 6: Support Documentation and Services

Notes: Support documentation and services of Epic Pen Pro are not a part of the accessibility review.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	Accessibility and compatibility features are not a part of the accessibility review.
602.3 Electronic Support Documentation	Not Applicable	Electronic support documentation is not part of the accessibility review.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Alternate formats are not part of the accessibility review.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required



Criteria	Conformance Level	Remarks and Explanations
603.2 Information on Accessibility and Compatibility Features	Not Applicable	Information on accessibility and compatibility features is not part of the accessibility review.
603.3 Accommodation of Communication Needs	Not Applicable	Accommodation of communication needs is not part of the accessibility review.



EN 301 549 Report

Notes: Applicable for a set of 1 screen and 12 components.

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes: Applicable for a set of 1 screen and 12 components.

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	The software features allow people without vision to use screen readers to interact with user interface elements. Some components misidentify the name, role, and state of interactive elements as disclosed in Table 1: 1.1.1, 1.3.1, 1.4.1, 3.3.2, 4.1.2.
4.2.2 Usage with limited vision	Partially Supports	The software features allow people with limited vision to access most of the interface elements. Some challenges may occur while accessing the website as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3, 1.4.4, 1.4.11 and 1.4.13.
4.2.3 Usage without perception of colour	Partially Supports	The software features allow people without the perception of color to access most of the content and functionality of the software. A few challenges of insufficient color contrast are found as disclosed in Table 1: 1.4.1 and Table 2: 1.4.3 and 1.4.11.
4.2.4 Usage without hearing	Supports	The software features allow people without hearing to access all the content



Criteria	Conformance Level	Remarks and Explanations
		and functionality of the software as audio/video content is not available.
4.2.5 Usage with limited hearing	Supports	The software features allow people with limited hearing to access all the content and functionality of the software as audio/video content is not available.
4.2.6 Usage with no or limited vocal capability	Supports	The software features allow people with limited vocal capability to access all the content and functionality of the application as controls do not require speech input.
4.2.7 Usage with limited manipulation or strength	Supports	The software features can be operated by people with limited reach and strength. Support for mouse grid commands for speech recognition tool is present to help people with limited reach and strength for interacting with the application.
4.2.8 Usage with limited reach	Supports	The software features can be operated by people with limited reach and strength. Support for mouse grid commands for speech recognition tool is present to help people with limited reach and strength for interacting with the application.
4.2.9 Minimize photosensitive seizure triggers	Supports	The software features do not include any content that triggers photosensitive seizures.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	The software features can be operated by people with limited language, cognitive, and learning abilities. Few challenges may



Criteria	Conformance Level	Remarks and Explanations
		occur while accessing the application as disclosed in Table 1: 3.3.2.
4.2.11 Privacy	Supports	The application respects the privacy of assistive technology users.

Chapter 5: [Generic Requirements](#)

Notes: Epic Pen Pro support standard assistive technologies and are, therefore, not subject to the closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.2 Auditory output delivery including speech	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.3 Auditory output correlation	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.4 Speech output user control	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.



Criteria	Conformance Level	Remarks and Explanations
5.1.3.5 Speech output automatic interruption	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.6 Speech output for non-text content	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.7 Speech output for video information	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.8 Masked entry	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.9 Private access to personal data	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.10 Non-interfering audio output	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.11 Private listening volume	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.12 Speaker volume	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.13 Volume reset	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.14 Spoken languages	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.



Criteria	Conformance Level	Remarks and Explanations
5.1.3.15 Non-visual error identification	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.4 Functionality closed to text enlargement	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.5 Visual output for auditory information	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.1.7 Access without speech	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.2 Activation of accessibility features	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.3 Biometrics	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.4 Preservation of accessibility information during conversion	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.



Criteria	Conformance Level	Remarks and Explanations
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.5.2 Operable parts discernibility	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.6.2 Visual status	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.7 Key repeat	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.8 Double-strike key acceptance	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.
5.9 Simultaneous user actions	Not Applicable	Epic Pen Pro support standard assistive technologies and is, therefore, not subject to the closed functionality.

Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: Epic Pen Pro is not an ICT with Two-Way Communication application.



Chapter [7: ICT with Video Capabilities](#)

Notes: Epic Pen Pro is not an ICT with Video Capabilities application.

Chapter [8: Hardware](#)

Notes: Epic Pen Pro is not a hardware and thus, all the requirements of this section are not applicable.

Chapter [9: Web](#) (see [WCAG 2.1 section](#))

Notes: Refer to the previously identified remarks and details for WCAG 2.1 already provided in this VPAT.

Chapter [10: Non-Web Software](#)

Notes: Epic Pen Pro is not a non-web software and thus, all the requirements of this section are not applicable.

Chapter [11: Software](#)

Notes: Applicable for a set of 1 screen and 12 components.

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.1 section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	Not Applicable	Epic Pen Pro is not a platform software.



Criteria	Conformance Level	Remarks and Explanations
11.5.2.4 Assistive technology	Not Applicable	Epic Pen Pro is not a platform software.
11.5.2.5 Object information	Partially Supports	In some instances, name, role and state are defined programmatically for custom controls on the tested screen and components. However, few instances of name, role and state not defined are found in the Ink Invisible functionality, Cursor + Pen + Highlighter, Text Box, etc. components and Settings screen. Few instances of inaccessible radio buttons and check boxes for screen reader users are found in Settings screen. Few instances of dynamically updating content not identified for screen reader user are found on Pen size, Line, etc. components and Settings screen.
11.5.2.6 Row, column, and headers	Not Applicable	Data tables are not present on the tested screens.
11.5.2.7 Values	Partially Supports	Object values are defined programmatically on most of the tested screen and components. Values for custom drop-list that cannot be accessed is found on the “Settings” screen
11.5.2.8 Label relationships	Does Not Support	Labels are not defined programmatically to convey information and relationship with the associated form controls on across the tested screen and components.



Criteria	Conformance Level	Remarks and Explanations
11.5.2.9 Parent-child relationships	Not Applicable	Hierarchical relationship is not determined programmatically for across the tested screen and components.
11.5.2.10 Text	Supports	The content of text objects, text attributes and the boundary of text is programmatically defined across the tested screen and components.
11.5.2.11 List of available actions	Partially Supports	List of executable actions for objects is defined programmatically across the tested screen and components. List of executable actions for custom objects such as drop list, check buttons and radio buttons are not defined programmatically on the "Settings" screen.
11.5.2.12 Execution of available actions	Partially Supports	Actions for objects can be executed using assistive technology on most of the tested screen and components. Actions for custom objects such as drop list, check buttons and radio buttons cannot be executed using assistive technology on the "Settings" screen.
11.5.2.13 Tracking of focus and selection attributes	Supports	On screen focus indicator is clearly visible for interactive elements using mouse key features of Windows and MAC OSX. However, the interactive elements across the tested screen and components does not receives focus using standard keyboard commands.



Criteria	Conformance Level	Remarks and Explanations
11.5.2.14 Modification of focus and selection attributes	Supports	Modification of focus cursor for text insertion is defined programmatically across the tested screen and components.
11.5.2.15 Change notification	Not Applicable	Notification alerts generated on user interaction are not available across the tested screen and components.
11.5.2.16 Modifications of states and properties	Partially Supports	In some instances, states are defined programmatically across the tested screen and components. Few instances of state not being defined are found on Ink Invisible functionality, Cursor + Pen + Highlighter (All similar), Quick Color & Color Palette, etc. components.
11.5.2.17 Modifications of values and text	Partially Supports	Object values can be modified using assistive technology on most of the tested screens. Values for some of the drop-list that cannot be modified using assistive technology is found on the “Settings” screen.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	Epic Pen Pro is not a platform software.
11.6.2 No disruption of accessibility features	Partially Supports	Epic Pen Pro does not disrupt windows accessibility features on most of the tested screens. Windows text enhancement feature is not supported across the tested screens. Windows high contrast mode is not supported across the tested components.



Criteria	Conformance Level	Remarks and Explanations
11.7 User preferences	Partially Supports	Epic Pen Pro supports user preferences for windows accessibility features on most of the tested screens. User preferences for windows text enhancement features are not supported across the tested screens. User preferences for windows high contrast mode are not supported across the tested components.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.1 section (If not authoring tool, enter “Not Applicable”)	See information in WCAG 2.1 section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	Epic Pen Pro is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	Epic Pen Pro is not an authoring tool.
11.8.5 Templates	Not Applicable	Epic Pen Pro is not an authoring tool.

Chapter [12: Documentation and Support Services](#)

Notes: Support documentation and services of Epic Pen Pro are not a part of the accessibility review

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	Accessibility and compatibility features are not a part of the accessibility review.
12.1.2 Accessible documentation	Not Applicable	Accessible documentation is not part of the accessibility review.
12.2 Support Services	Heading cell – no response required	Heading cell – no response required



Criteria	Conformance Level	Remarks and Explanations
12.2.2 Information on accessibility and compatibility features	Not Applicable	Accessibility and compatibility features are not a part of the accessibility review.
12.2.3 Effective communication	Not Applicable	Information on effective communication is not part of the accessibility review.
12.2.4 Accessible documentation	Not Applicable	Accessible documentation is not part of the accessibility review.

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Epic Pen Pro is not an ICT providing relay or emergency services access application.



Legal Disclaimer (Epic Pen Pro)

Include your company legal disclaimer here, if needed.